



The Future of Association Management Software is in the Cloud

Our Vision is Simple

MemberSuite's mission is to create modern association management software and provide the professional support your association needs to thrive. Our technology includes:

Innovative Software-as-a-Service (SaaS)

Thanks to SaaS, the next-generation of the AMS system has arrived. Our cloud-based enterprise system is completely scalable. As your association grows, your software should too. The options are endless for configuration and customization. Here's the best part: you'll never have to pay for software upgrades again. Innovation is free! That's the power of SaaS.

Self-Service Platform

Our AMS technology is comprised of two parts: a console for you and your staff, and a self-service platform for your members. This comprehensive solution allows an online interface for your employees to access all of your association's tools. Your association members can login and manage their membership anytime.

Robust Application Programming Interface (API)

Our powerful, open API allows you to extend and add functionality to the system. In fact, we're the only SaaS association management software that has a full-featured API. If you need a new feature, you can configure your "out of the box" solution allowing you to build new functionality and connect it to MemberSuite.

Streamlined Reporting

All of your core data is connected in one place using our AMS as your centralized database of record. Your business intelligence (BI) will be easily accessible to automate reports. You can impress your board through real-time insights; for example, your most engaged members tracked by the amount specific individuals have invested in your association.

[Want to learn more?](#)

MemberSuite's Core Modules



Unlike other AMS providers, MemberSuite offers an unlimited number of users to our system. Instead of per-user pricing, MemberSuite's pricing starts with our core "modules" or the applications within our system used for specific functionality. Our core modules include:



CRM - Contact Information Integrated Across Modules

We make it easy to keep track of the people that allow your organization to shine by storing all the contact information for your members, donors, and prospects in one place. Your staff can view everything related to a person from a single screen.



Membership Management

You can track members, manage chapters, sections, and organizational layers, accept automatic payments and renewals from current members, and much more. MemberSuite also allows you to create custom membership statuses and track them in our system.



Automated Dues Billing

Our Billing Module allows for the mass billing of dues for membership. It's designed to be flexible, extensible and cutting edge. You can monitor the progress of a billing run in real time. You can also send an unlimited number of reminders for people that haven't paid.



Events & Meetings

Plan the ultimate conference using this essential module. It includes a variety of features that let you customize how your events are conducted, including tracking registrations, managing event sponsorships, plus slotting speakers or sessions to your agenda.



Financials & Accounting Management

Using our AMS for invoicing allows data to feed into any accounting application. You can configure multiple invoice terms, determine the cost of goods sold (COGS) for inventory, plus generate sub ledger entries to import into your financial management software.



E-Marketing & Mass Communication

Content and campaigns are all centralized within our E-Marketing module. You can track email views and click-through rates to determine how a campaign is doing, which allows you to increase the effectiveness of your marketing, plus store data on members' responses to your activities.



Committee Management

If you have multiple committees or subcommittees, you can track committee activity across your organization. You can also see open leadership positions to be filled, track nominations, and link committees to organizational layers, chapters or sections.

More MemberSuite Modules



Awards & Competitions

- Track nominations & winners
- Assign applications to judges
- Manage judges & judging teams
- Setup then score competitions online



Fundraising

- Manage funds, pledges or in-kind gifts
- Track recognition types & honoria
- Allow online donations
- Automate email thank you letters



Accreditations

- Create a custom accreditation process
- Track accreditation fees
- Support for team evaluations
- Manage accreditation reports



Inventory Management

- Track inventory in all warehouses
- Support multiple vendors
- Orders can be returned to inventory
- Allow pricing overrides & discounts



Advertising

- Bulk generate invoices
- Create multiple rate cards
- Manage insertion orders
- Give frequency discounts



Legislative Affairs

- Track legislators at all levels
- Manage legislative districts
- Follow bills & important issues
- Align legislators with voting history



Career Center

- Post open jobs online
- Sell job postings
- Manage & search within resumes
- Support multiple document types



Online Store/E-Commerce

- Create online shopping carts
- Customize order confirmation emails
- Allow cancellations & returns
- Set payment terms (monthly, etc.)



Certifications & CEU Tracking

- Enable members to see CEU credits
- Allow self-reported credits
- Track certification components
- Link CEU credits to courses & sessions



Prospects

- Track potential new members
- Determine when you last connected
- Manage recruitment campaigns
- Visualize your prospect pipeline



Discussions

- Online community for chat
- Create threads and forums
- Allow members to post
- See comments in real-time



Subscription Tracking

- Automatically include members
- Put subscribers on hold
- Allow auto-renewal
- Integrate with advertising



Document Management

- View documents in the portal
- Sell digital documents
- Allow public docs & bulk upload
- Tie docs to groups, full text search



Volunteers

- Support multiple volunteer types
- Manage screening processes
- Online portal just for volunteers
- Automate volunteer matching

Ready to Get Started?

MemberSuite uses a 4-stage approach to implement your system. It is rolled out in simple steps with meaningful features and clear timelines so we can get you off to a fantastic start. We have a team of dedicated, skilled experts for the best project planning, implementation, training, and product support in the industry. We're fanatical about our customer's success.

Each stage is iterative for your AMS implementation. The process will repeat based on the modules, features, and data as defined in your Statement of Work (SOW). Optimization, at each phase, will lead to a successful rollout.

