



Membership Management

COORDINATE THE MEMBER EXPERIENCE FROM ONE CENTRAL LOCATION

Membership is a central function to your association - shouldn't it be central to your AMS as well? With MemberSuite, you can track members, manage chapters, sections, and organizational layers, accept auto-payments from renewing members and more. Our membership management solution empowers your members while easing your administrative burden - enabling your organization to get what you need to get done in the unique way you need to do it.

HIGHLIGHTS - STAFF

- ✔ Manage complex membership types, such as tiered memberships, calculated membership dues, and organizational flow down.
- ✔ Leverage the membership dashboard to quickly assess membership count, revenue, and conversion.
- ✔ Slice and dice chapters, groups and membership with geographic zone-level views.
- ✔ Add value by facilitating networking through an online mobile-friendly directory.
- ✔ Choose to suggest or auto-assign chapters to new members as part of the registration workflow based on their zip code.
- ✔ Automatically bill expiring members and send renewal reminders and manage reinstatement and grace periods.

HIGHLIGHTS - MEMBERS

- ✔ Empower your members to self-serve through the member portal, including joining multiple chapters.
- ✔ Let members access and update membership and account details from their portal profile, including personal information, account history, saved payment options, communication preferences, and chapter information.
- ✔ Allow members to pay online as easily as possible (monthly, yearly, emeritus), with flexible billing and renewals.
- ✔ Allow members to search and opt in or out of the online directory.
- ✔ Let members print membership cards from the portal.

HIGHLIGHTS - CHAPTER LEADERS

- ✔ Empower leaders of chapters and special interest sub-groups throughout your organization by giving them special portal management rights to access real-time data and self-manage.
- ✔ Enable leaders to view and create members, manage documents, manage committees, manage events, update information, moderate discussions, view account history, make payments, and more.
- ✔ Streamline communication with chapters by offering chapter leaders the ability to email current, previous, or individual members right from the mobile responsive portal.

MemberSuite is the most configurable association management software on the market. The powerful AMS provides mid- and upper-market level membership organizations with applications that deliver the functionality, integration, reporting, and support that empower associations to manage, engage, and grow membership.

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MemberSuite is exclusively focused on providing association management solutions and services that empower your staff and engage your membership.

To learn more, visit
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