MemberSuite Security

SAFEGUARDING MEMBER DATA AT EVERY LEVEL

At MemberSuite, we take the security, integrity and privacy of your organization's data as seriously as you do. You can rest assured that authorized staff will be able to easily interact with your data—while our multiple layers of protection keep everyone else out.

INFRASTRUCTURE TRUSTED BY AMAZON.COM

MemberSuite uses the same platform trusted by hundreds of thousands of businesses in 190 countries around the world: Amazon Web Services (AWS).

⊘ **Cloud-based infrastructure that offers protection built into every detail.** The AWS infrastructure is constructed with multiple layers of operational and physical security and housed within highly secure large-scale data centers around the world.

⊘ **Deep architectural redundancy across multiple availability zones.** Architectural redundancy ensures the greatest possible failure independence and stability. Only those with a legitimate business purpose know actual facility locations.

⊘ **Industry-recognized certifications and audits.** To further ensure data integrity and safety, AWS has undergone a series of industry-recognized certifications and audits. These include ISO 27001 certification of its Information Security Management System and Level 1 PCI compliance for storing, processing and transmitting credit card information.

AMS SOLUTIONS THAT **EMPOWER** YOUR STAFF AND **ENGAGE** YOUR MEMBERSHIP.

MemberSuite
EMPOWER YOUR FUTURE

CONTROLLED ACCESS FROM THE INSIDE OUT

We go to extra lengths to protect our clients' data from unauthorized use of any kind. There are only two ways users can access a MemberSuite system:

- ⊘ **User name and password (for human users) .**

- ⊘ **API access key and a "secret" key (for non-human, automated users).**

We employ the same rigorous approach to protecting our own systems. Several layers of security are in place in MemberSuite's internal operations, including:

- ⊘ **A system designed to keep one customer from accessing another customer's data.**

- ⊘ **Several layers of protected servers that stand between the web page log-in and the actual data.**

- ⊘ **Strictly limited employee access to servers and network equipment, including tightly controlled, regularly changing passwords.**

- ⊘ **Frequent, tracked security updates to operating systems.**

IRON-CLAD ENCRYPTION PROTECTION

MemberSuite uses encryption technology to keep your data safe and sound, including:

- ⊘ **Secure Socket Layer (SSL) data encryption on sensitive credit card information.**

- ⊘ **Password authentication encrypted with Secure HashFunction.**

- ⊘ **AES 256-bit encryption for highly sensitive data.**

What this all means in non-techie terms: protection, power and peace of mind.

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AUTHENTICATION & IDENTITY MANAGEMENT BY AWS COGNITO

By leveraging the Amazon Web Services (AWS) infrastructure, MemberSuite users benefit from Amazon Cognito's security. Amazon Cognito lets you add user sign-up, sign-in, and access control to your Web and Mobile applications quickly and easily. Amazon Cognito scales to millions of users and supports sign-in with social identity providers, such as Facebook, Google and Amazon, and Enterprise Identify Providers via SAML 2.0.

⊘ **Secure and scalable user directory.**
Amazon Cognito User Pools provide a secure user directory that scales to hundreds of millions of users. As a fully managed service, User Pools are easy to set up without any worries about standing up server infrastructure.

⊘ **Social and enterprise identity federation.** With Amazon Cognito, your users can sign in through social identity providers such as Google, Facebook, and Amazon, and thorough enterprise identity providers such as MS Active Directory via SAML.

⊘ **Standards-based authentication.**
Amazon Cognito User Pools is a standards-based Identity Provider and supports identity and access management standards, such as Oauth 2.0, SAML 2.0, open OpenID Connect.

⊘ **Multi-factor authentication.**
Amazon Cognito supports multi-factor authentication and encryption of data-at-rest and intransit. Amazon Cognito is HIPAA eligible and PCI DDS, SOC, ISO/EIC 27001, ISO/EIC 27017, ISO/EIC 27018 and ISO 9001 compliant.

⊘ **Easy integration with your app.**
With built-in UI and easy configuration for federating identity providers, you can integrate Amazon Cognito to add user sign-in, sign-up, and process control to your app in minutes.

To learn more, visit MemberSuite.com

MemberSuite is the premier software and services provider of association management solutions. Purpose-built for the nonprofit market, MemberSuite harnesses the power of the cloud to deliver scalable, enterprise-class solutions that enable organizations to accomplish every activity they need to serve their constituents.

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MemberSuite is exclusively focused on providing association management solutions and services that empower your staff and engage your membership.