

OVERVIEW OF MEMBERSUITE SOFTWARE

ASSOCIATION MANAGEMENT SOFTWARE THAT EMPOWERS YOU TO
MANAGE, ENGAGE, AND GROW YOUR MEMBERSHIP.

MemberSuite is the most configurable AMS on the market for your unique membership structure. The software is built to streamline processes, engage members, and grow revenue.



Highly Configurable

Unmatched system configurability means savings on costly customizations and future software upgrades.



Unlocked Bi-Directional API

Extends functionality while eliminating data silos. Plus our API is the only one that pushes and pulls data from other systems.



Free Upgrades & Updates

SaaS software model pushes updates and upgrades every two weeks at no cost – keeping you on the latest version.



Dedicated Advocate

A Dedicated Customer Success Manager ensures you are using the platform effectively and getting the most out of your investment.



Unlimited Support

Helpful people are ready to assist you and your staff in using the software successfully.



Best-in-Class Reporting

Flexible and user-friendly out-of-the-box reporting solutions to facilitate data-driven decisions with minimal effort.

MemberSuite Functionality



ACCREDITATIONS

- Monitor site visits
- Track accreditation fees
- Support for team evaluations
- Manage accreditation reports



ADVERTISING

- Bulk generate invoices
- Create multiple rate cards
- Manage insertion orders
- Give frequency discounts



AUTOMATED DUES BILLING

- Implement mass billing processes
- Initiate, review, & execute billing runs
- Monitor the billing run progress in real time
- Send unlimited payment reminders



AWARDS & COMPETITIONS

- Track nominations and winners
- Assign applications to judges
- Manage judges and judging teams
- Setup then score competitions online



CAREER CENTER

- Post open jobs online
- Sell job postings
- Manage & search within resumes
- Support multiple document types



CERTIFICATIONS & CEU TRACKING

- Enable members to see CEU credits
- Allow self-reported credits
- Track certification components
- Link CEU credits to courses and sessions



COMMITTEES

- Track & manage committee activity
- See open leadership positions to be filled
- Link committees to organizational layers, chapters or sections.



CRM

- Access contact information across modules
- Store all contact information in one place
- Add an unlimited number of custom fields
- Sync data seamlessly from Outlook



DISCUSSIONS

- Online community for members
- Create threads and forums
- Allow members to post
- See comments in real-time



DOCUMENTS

- View documents in the portal
- Sell digital documents
- Allow public docs and bulk upload
- Tie docs to groups, full text search



E-MARKETING

- Create & schedule email blasts
- Track views & click-throughs for emails
- Ensure email deliverability
- Create ultra-targeted email lists spanning



EVENTS & EXHIBITS

- Plan & coordinate events in one place
- Get a firm grip on logistics
- Manage registrations, sponsorships, exhibitors, speakers, & sessions



FINANCIALS & ACCOUNTING

- Download activity into your financial software
- Support fiscal periods
- Track all accounting operations in batches
- Track financial entities & GL accounts



FUNDRAISING

- Manage funds, pledges, or in-kind gifts
- Track recognition types and honoraria
- Allow online donations
- Automate email thank you letters



INVENTORY

- Track inventory in all warehouses
- Support multiple vendors
- Orders can be returned to inventory
- Allow pricing overrides and discounts



LEGISLATIVE AFFAIRS

- Track legislators at all levels
- Manage legislative districts
- Follow bills and important issues
- Align legislators with voting history



MEMBERSHIP

- Track chapters, sections, & organizational layers
- Accept automatic payments & renewals
- Handle complex membership scenarios
- Create custom membership statuses



ONLINE STORE & E-COMMERCE

- Create online shopping carts
- Charge taxes
- Allow cancellations and returns
- Integrated UPS shipping



PROSPECTS

- Track potential new members
- Determine when you last connected
- Manage sales opportunities
- Visualize your prospect pipeline



REPORTING & DASHBOARDS

- Discover data quickly & easily
- Make data-driven decisions
- Leverage pre-built dashboards & reports
- Create visuals, dashboards, & reports



SUBSCRIPTION TRACKING

- Automatically include members
- Put subscribers on hold
- Allow auto-renewal
- Integrate with advertising



VOLUNTEERS

- Support multiple volunteer types
- Manage screening processes
- Online portal for volunteers
- Automate volunteer matching

Customer Testimonials



"MemberSuite is better than customizable because it's configurable. My colleagues made a wise decision moving to a supported and configurable system like MemberSuite. We didn't have to pay thousands to customize an AMS, and we're no longer reliant on a single person for all our data needs."

- **Ronna Papesh, Website & Database Administrator, URMIA**



"I can strongly recommend MemberSuite as a very capable system, well priced and undergoing constant improvement. The customer support and response is a strong suite and they continue to work with us to make MemberSuite the best AMS it can be."

- **Michael Lanham, COO, Learning Forward**



"Since implementing MemberSuite, we've saved 25 percent of our time previously spent on compiling reports."

- **Valerie Evans, Sr. Director, Governance & Operations, ASAM**



"The configurability of MemberSuite just gives me the confidence that we can do almost anything."

- **Brian Birch, Chief Operating Officer, SIMA**



"We needed a real partner, one who was responsive. We've found that in MemberSuite, we have a dedicated Customer Success Manager and a support team that responds to our needs."

- **Chris Sanyer, Director of Membership, AUPHA**

To learn more, visit
MemberSuite.com

Manage. Engage. Grow

MemberSuite is the most configurable association management software on the market. The powerful AMS provides mid- and upper-market level membership organizations with applications that deliver the functionality, integration, reporting, and support that empower associations to manage, engage, and grow membership.

With dozens of modules and bi-directional API integrations, as well as customizable reports that enable your team to make informed data-driven decisions, the fully customizable AMS platform is changing the way modern associations do business.

www.membersuite.com